Privacy Policy - Kaiju Sports Services

Purpose

This Policy sets out the obligations of Kaiju Sports Services regarding data protection and the rights of users in respect of their personal data under the General Data Protection Regulation ("the Regulation").

Definitions and Interpretation:

In this Policy, the following terms shall have the following meanings:

"personal data": any and all data that relates to an identifiable person who can be directly or indirectly identified from that data. In this case, it means personal data that you give to us.

Kaiju, we, us: means Kaiju Sports Services - a trading entity of Josh Nash and Finlay Hampton

Information About Us

Kaiju is not a registered company - it is a partnership of Josh Nash and Finlay Hampton

The Data Protection Officer is Finlay Hampton and can be contacted by email at contact@kaiju.uk.

Our website address is: kaiju.uk

What Does This Policy Cover?

This Privacy Policy applies only to personal data that you have supplied to us. Your Rights

As a user of Kaiju, you have the following rights under the GDPR, which this Policy and our use of personal data have been designed to uphold:

- The right to be informed about our collection and use of personal data;
- The right of access to the personal data we hold about you;
- The right to rectification if any personal data we hold about you is inaccurate or incomplete;
- The right to be forgotten i.e. the right to ask us to delete any personal data we hold about you; The right to restrict (i.e. prevent) the processing of your personal data;

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- The right to data portability (obtaining a copy of your personal data to re-use with another service or organisation);
- The right to object to us using your personal data for particular purposes; and
- Rights with respect to automated decision making and profiling.

If you have any cause for complaint about our use of your personal data, please contact us using the details provided below and we will do our best to solve the problem for you. If we are unable to help, you also have the right to lodge a complaint with the UK's supervisory authority, the Information Commissioner's Office.

For further information about your rights, please contact the Information Commissioner's Office or your local Citizens Advice Bureau.

What Data Do We Collect?

We collect the personal data from you that you provide us, regardless of the form in which this data is provided.

The website collects basic information about your interactions and shares some of this information with our payment provider (Stripe) for the purposes of processing your payment and to prevent fraud.

If you give permission, we share a subset of the data with Google Analytics for the purposes of analysis of our traffic sources, monitoring how people use our website, and to monitor engagement with our advertising.

How Do We Use Your Data?

Your data will be processed and stored securely, for no longer than is necessary in light of the reason(s) for which it was collected. We will comply with our obligations and safeguard your rights under the GDPR at all times.

- Your data will be used to enable us to communicate with you about relevant news regarding our fitness classes.
- Your data will be used to ensure that you are physically able to take part in our sessions/classes and we have made suitable adaptations for you.
- Your data is not supplied to third parties without your explicit consent and we retain the role of data controller.

Emails received from you will be retained for up to two years but will be deleted immediately after use if you request this preference.

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You have the right to withdraw your consent to Kaiju using your personal data at any time, and to request that we will delete it where we are not legally required to do so (for example - but not limited to - for financial reporting)

How and Where Do We Store Your Data?

We keep your personal data for as long as you remain an active regular of our fitness classes in order to use it as described above in above.

Two years after this time all non financial information relating to you will be removed.

Data stored in hard copy form and on computers used for processing will be located in secure UK workplaces designed to prevent access by unauthorised personnel.

Computers and data files will be password protected.

Computer data files and backup files may be located in the cloud in encrypted form on computers residing outside of the UK.

How Can You Access Your Data?

You have the right to ask for a copy of any of your personal data held by us. Under the GDPR, no fee is payable and we will provide any and all information in response to your request free of charge.

Contacting Us

If you have any questions about this Privacy Policy or wish to exercise any of your rights under GDPR, please contact us using the contact details in section 2 above.

Changes to our Privacy Policy

We may change this Privacy Policy from time to time (for example, if the law changes). Any changes will be immediately posted on our website and therefore recommend that you access this site from time to time to ensure that you agree to any changes.